

59a High Street
Second floor
Wanstead
E11 2AE

Call us: 020 8502 0932
Email: tmswanstead@gmail.com



Free Trial Lesson

Terms and Conditions – please read

A Warm welcome to the Music School Wanstead, the home of instrumental lessons where musical journeys begins as we explore the hidden musical talent of our music students.

Please take a moment to read and to tick the box that you have read this document upon registering. Thank you for your time and attention to Music School policies and procedures.

Again, welcome to The Music School!

Registration fee & refund

To book a free trail you must pay a £15.50 registration fee to The Music School - Wanstead. We will then contact you, to arrange a suitable time for this free trial lesson, with one of our teachers We will get back to you within 48 hours to arrange a suitable time for the trial lesson.

After the trail lesson if you don't wish to continue with further lessons at The Music School, we will make a full refund of your registration fee- *without reservation*.

Follow-up contact

A free trial is offered with an understanding that The Music School will contact you to find out about your experience. We usually phone and will use the contacts you have provided on registering to do this.

How to pay the registration fee

All payments are made directly to The Music School - Wanstead and must be received prior to the trial lesson commencing. Trials cannot take place until this payment is received. Once the Registration Fee payment is received and your account is established you will receive more detailed information on how you can pay for a term of lessons.

Ways to pay:

Please pay online using debit or credit card at the end of the registration process. You will receive immediate acknowledgment of your payment.



No Food or Drink

Please do not bring onto the premises any outside food or drinks other than bottled water with a lid. Some pupils may have allergies and not bringing food onto the premises will help to keep them safe. Thank you for your understanding.

Collecting your child

We take the security of all students (and staff) very seriously, but our teachers cannot take responsibility for children once the lesson has finished. Please ensure that you arrive promptly to collect your child/children once the lesson has ended. You are welcome to use our waiting area while the lesson takes place if you wish - note that: no smoking is allowed on the premises. You are welcome to use free Wi-Fi.

For security purposes the downstairs front door will normally remain closed. Please press the entry phone button in order to be let in by the teacher.

Your Privacy, GDPR Policy & Data Collection

The Music School Wanstead and its Teaching Team will collect information from you to provide you with the relevant services that you have requested. Personal details collected this way will only be used to provide you with information you would reasonably expect or have agreed to receive.

This includes contact details, date of birth (under 18s only) and appropriate details of any individual that are directly relevant to the provision of music classes including any educational or special needs requirements. Details and general background information on staff including DBS checks.

Information is collected direct from individuals or parents/guardians in the form of emails, phone calls, registration forms, conversations with staff and other basic methods of communication.

Information is collected to enable ongoing contact and to assist and support the business of delivering music classes and other associated activities.

We promise to make all reasonable efforts to keep your details consent and privacy statements secure. Except, as required by law we will never share your details with other organizations to use for their own purposes.

Information is used in the day to day running of The Music School, to organize classes, to keep parents/guardians and other essential adults informed of our activities, events and services.

We use customer relationship management software "My Music Staff" to collect and store data and to provide the Pupil Portal Account and it is also GDPR compliant.

